

Please complete this form and return it to NZ Forestry & Land Investments Limited at the address below. It will be accepted by post and e-mail. For assistance on completing the form or for further information and the Complaints procedure, please go to: www.nzfil.co.nz/disclaimer

Mandatory fields are marked with an asterisk (*).

WHICH

Which financial service provider is the complaint about?:*			
Please tick	Name	Membership #	
		FDR	FSPR
<input type="checkbox"/>	NZ Forestry & Land Investments Limited	FM0814	FSP134824
<input type="checkbox"/>	Prosper Hills (2012) Limited	FM1088	FSP217605
<input type="checkbox"/>	Prosper Hills (2008) Limited	FM0814	FSP134825
<input type="checkbox"/>	Ross Anthony Collins	FM0814	FSP134826
<input type="checkbox"/>	Anthony Shane Collins	FM0814	FSP134844
Shareholder Name:*			
Share code(s):*			

DATE

On what date did the event take place?:*	(dd/mm/yy)
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COMPLAINT

What is your complaint about?:*

Are there other documents attached to this complaint?	Please tick: <input type="checkbox"/> Yes <input type="checkbox"/> No
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WHO

Your name:*	
Complainant name: (if different from above, i.e. you are making the complaint on behalf of someone else.)	
Do you have the authority to act on the complainants behalf?:	Please tick: <input type="checkbox"/> Yes <input type="checkbox"/> No
Your details?:	Complainant details: (if different)
Address:*	Address:
Phone:	Phone:
Mobile:	Mobile:
E-mail:	E-mail:
Fax:	Fax:
Your preferred method of contact:*	
Please tick: <input type="checkbox"/> E-mail <input type="checkbox"/> Post <input type="checkbox"/> Phone <input type="checkbox"/> Mobile	

OUTCOME

What would you like to happen to resolve the issue?:*

CONFIRMATION

I understand that all information collected and held by Financial Dispute Resolution (FDR) scheme members may be shared with the FDR and engaged solicitors for the scheme member solely for the purposes of my complaint resolution. I understand that this is not the final course of action and acknowledge I have been informed about other courses of action to resolve the dispute. I have been informed that I will incur no costs personally whilst utilising the scheme members Internal Complaints Process OR the FDR Complaints Process.	Please tick: <input type="checkbox"/>
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SIGNATURE

Signature:*	
Print Name:*	
Date:*	

Once completed we request you make a copy of the form and supporting documentation for yourself.

Your complaint and supporting documentation should be posted to:

The Directors
NZ Forestry & Land Investments Limited
4 William Wood Place
Fairview Estate R.D2
KATIKATI 3178

Free phone 0800 746 325
Web www.nzfil.co.nz
E-mail investors@nzfil.co.nz

Our Internal Complaints Process requires a Complaint Acknowledgement notice is sent to you within 5 working days of receipt of the complaint.

Our Internal Complaints Process specifies a Decision notice, including a suggested resolution and reasons for that resolution, is sent to you within 15 working days of the Complaint Acknowledgement notice.

If you do not receive a response to your complaint with 90 days OR are unhappy with the suggested resolution, you may contact the Financial Dispute Resolution (FDR) scheme of which we are members. The FDR is independent, privately owned and Government approved. There is no cost to you for approaching the FDR or utilising the service provided by the FDR, all costs are paid for by the scheme member (e.g. NZ Forestry & Land Investments Limited). All FDR contact information follows:

Freepost 231075
Financial Dispute Resolution
P.O. Box 5730
WELLINGTON 6145

Level 9
109 Featherston Street
WELLINGTON 6011

Free phone 0508 337 337
Fax 04 918 4901
Web www.fdr.org.nz
Email enquiries@fdr.org.nz